* As discussed in our meeting, we have Linked Servers configured in pre-prod and prod environments. Can you please provide information of them in the below format?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Linked Server Name | Server | Product | Provided | MOTS ID | App Name | Inbound /Outbound Connection |
| MISOUT7ARMSXD01 (Pre-Prod) | MISOUT7ARMSXD01 | SQL Server | Microsoft OLE DB Provider for SQL Server | ARMS PROD Server - 6450 | ARMS | Both |
| Wiwauk4armsxd04 (Pre-Prod) | Wiwauk4armsxd04 | SQL Server | Microsoft OLE DB Provider for SQL Server | ARMS Testing DB - 6450 | ARMS | Both (Ad-hoc only use) |
| Wiwauk4armsxd04\ARMSDEV (Pre-Prod) | Wiwauk4armsxd04 | SQL Server | Microsoft OLE DB Provider for SQL Server | ARMS Development DB - 6450 | ARMS | Both (Ad-hoc only use) |
| CAHYWR1MPLSAD01\DD\_MPLSAL01 (Pre-Prod) | CAHYWR1MPLSAD01 | SQL Server | Microsoft OLE DB Provider for SQL Server | 24511 | MplsTools | Outbound ? (ARMS initiates the connection to pull data) |
| Webphone\_New (Pre-Prod) | Cenet.sbc.com | Oracle | Oracle Provider for OLE DB | 13924 | Webphone | Outbound ? (ARMS initiates the connection to pull data) |
| Webphone (Prod) | Cenet.sbc.com | Oracle | Microsoft OLE DB Provider for ODBC Drivers | 13924 | Webphone | Outbound ? (ARMS initiates the connection to pull data) |
| WIWAUK4ARMSXD03 (PROD) | WIWAUK4ARMSXD03 | SQL Server | Microsoft OLE DB Provider for SQL Server | ARMS Pre-PROD Server - 6450 | ARMS | Both |

* Do you have any custom code hosted on these application databases? (Example: SQL Server CLR Integration)

Not sure that I understand the question: DTS Packages, SSIS packages, SQL functions, stored procedures. We do not run any outside of dts, ssis or sql server jobs that is integrated with a DB connection.

* Are there any external tables configured on these application databases? If yes, what driver are we using to query from these external tables?

No, if I am understanding the question correctly.

* How frequently are full/incremental database backups performed? What tools are used to perform the backup operations? And, how long are the database backup files held in the system?

Full backups are made daily. I am unaware of any incremental backups. Backups are managed as MS SQL Server Maintenance Plans and scheduled thru SQL Server jobs. Backups are performed as daily, weekly and monthly intervals. Daily backups are minimally retained on disk for 3 days, weekly for 1 week and monthly for 1 month. Net backup strategies move backups from disk to offline and then offsite storage.

* As this application stores SOX compliant data in the databases, do we have this data encrypted and stored?

ARMS does not handle or store any data that requires encryption per ASPR guide lines for handling sensitive or restricted personally identifiable data (No SPI, No RPI, No PCI, etc).

* Do we have SMTP configured to send notifications for this application?

Yes

* Do you have any database configuration information stored in the server registry or in the machine's configuration files?

No

Question to SDBA Team

* Do we have System Center Operations Manager (SCOM) monitoring enabled for ARMS database servers?

Inquiry submitted to DBA teams